

Using the Virtual Switchboard

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The Virtual Switchboard service let's you flexibly control your inbound call-flow works using a web based 'call-flow builder'. You can use it to create 'follow me' call routes, play callers information, provider a caller menu etc..

If you have a subscription to the switchboard on your it will be visible from the *Services* menu at the top of the page.

We have created a few screencasts to help you get started.

Introduction

Getting Started

Creating a Simple Call Flow