

Why should I choose PBX connect instead of Small Busine...

Author:
www.freespeech.ie

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The PBX connect option is for clients who have volume usage, such as call centers or medium to large businesses.

Small Business Unlimited is for small businesses and a 'fair usage' policy applies to the unlimited calling feature.

If you are making large volumes of calls then you may exceed the 'fair usage' threshold, and hence not be eligible to use the small business unlimited option.